

Our goal is to exceed your expectations. To ensure that we accomplish this, we have developed this short survey, enabling you to openly communicate your views on the quality of our work. Please spend a few minutes to let us know how we're doing.

The five minutes you spend giving your feedback and comments is an investment in the value of service you'll receive from us in the future. We thank you in advance for your sincere and candid responses.

Would you recommend HRR to others? _____ Yes _____ No

Why? _____

Please tell us how much you agree with the following (5= agree completely; 1=disagree completely)

I find HRR work to be of the highest standard and quality.	5	4	3	2	1	n/a
I find that my needs are addressed in an efficient, timely manner and that the work is delivered on schedule.	5	4	3	2	1	n/a
My engagement team anticipates my financial concerns.	5	4	3	2	1	n/a
My engagement team provides value added services.	5	4	3	2	1	n/a
The firm provides me with sound tax advice.	5	4	3	2	1	n/a
I am treated in a courteous manner when I call the office.	5	4	3	2	1	n/a
I find the value of HRR's services to be equivalent with the fees I am charged.	5	4	3	2	1	n/a

Tell us how we're doing

My primary HRR contact is _____	Excellent	Good	Fair	Poor
Other key people with whom I regularly interact (professional and administrative staff):				
_____	Excellent	Good	Fair	Poor
_____	Excellent	Good	Fair	Poor

What do you like best about the firm? _____

What can we do to improve or enhance our services? _____

Your Contact Information:

* Name: _____

Company: _____

E-mail Address: _____

Phone: _____